xMatters Just Like With Slack

1. To build xmatters two way as like slack, We have to use inbound integration from xmatters. Only company supervisor can configure it.

2. For this we have to use a separate communication plan to trigger an events.

3. We have to clarify about, What properties/ fields that communication can consists and we have to implement to take these properties/ fields from spark and trigger an event in xmatters.

4. We have to read properties/ fields from spark and assign same them to form so has to display these properties/ fields in spark message. Without reading properties/ fields we can trigger an event but additional details about event cannot be displayed in spark message.

5. Here Question is whether we have to prepare communication plan or contact with xmatters for creating comminication plan.

6. We also need to check how slack sending messages, Since spark and slack both have different architecture(i mean send message to particular configured space).

7. Using inbound integration from xmatters we were not able to call any API calls of xmatters(Like : list no.of groups, what users present in that group).